



LIFE SKILLS CLASS INFORMATION

This document will walk you through our unique and flexible enrolment for the Life Skills Program

IN THIS CLASS...

- Manners and Obedience skills:
 - Leash walking
 - Come when called
 - Polite Greetings with people
 - Settle
 - Impulse control with food and toys
 - Training for enrichment and relationship

SIX "Module" Class Curriculum
Each module runs like a workshop, so you can attend modules in any order!

* Pricing and purchase on the webpage

IMPORTANT REQUIREMENTS

Note: If you have a puppy within the age range, join Puppy Class ASAP. Do not skip to Life Skills!

Dogs must

- ... be up to date on all vaccines, including Rabies
- ... be in your home for at least one week prior to first class
- ... be friendly/tolerant of people/dogs

Age limit for class:

Your dog may be any age! BUT... If you have a puppy less than approx 4mo, Puppy Socialization is where your pup needs to be!

SUITABILITY FOR GROUP CLASS

Reactivity, aggression, fear, excessive barking are **NOT** issues that can be dealt with in a group class.

You will see better results from a service focused on resolving these issues. If you are unsure, contact the office for a free assessment of group class suitability

- Dogs must be healthy, not in season (unless diapered/happy), and tolerant of other dogs and people.
- Do not plan a class the same day as a vaccination
- Spay/neuter after your program is complete, or leave 7 days post-surgery until the next class.

Plan your classes accordingly.

the PLANNING PERIOD

...or, what you need to know about enrolment

Plan your complete schedule during the **Planning Period.**

Your classes may take place **anytime in future.**

DURING

THE PLANNING PERIOD

Make any changes to your schedule during this time

1. The Planning Period lasts **30 days** from the date of purchase
2. Book into **any class day, any time** that class is on the schedule
3. Cancel min. 24hrs before class in order to reuse that credit

AFTER

THE PLANNING PERIOD

Changes are limited during this time. Plan ahead!

1. Unscheduled/cancelled classes **are forfeited.**
2. You may move the date of a **specific module** through the "Reschedule" link in the confirmation email (min. 24hrs notice).

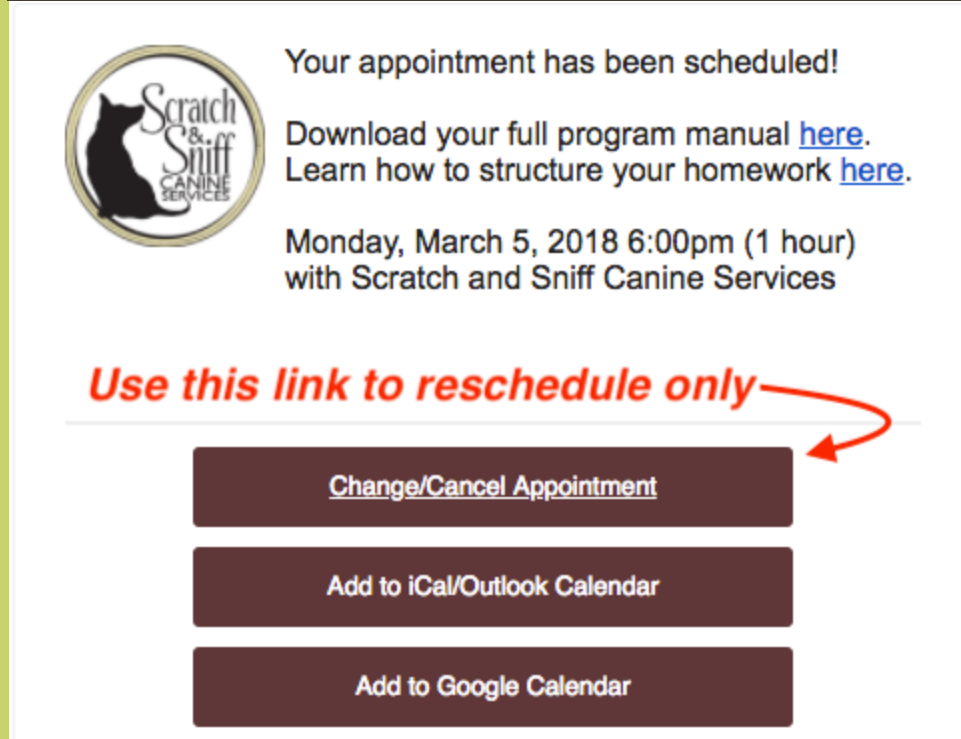
Example: How to reschedule

HOW TO RESCHEDULE A MODULE AFTER

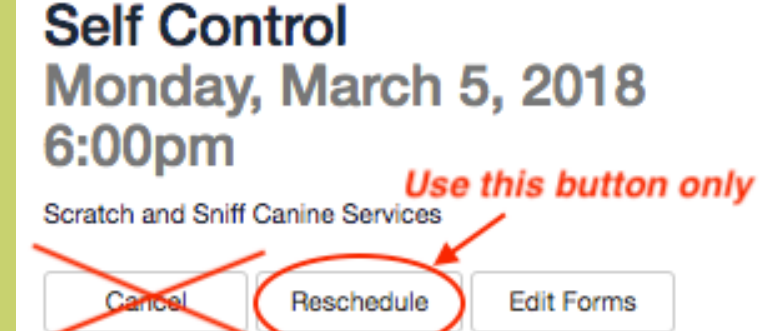
THE PLANNING PERIOD

(min. 24hrs prior to class)

First click the link in your reminder email



... then the reschedule button



REGISTRATION

1. Review the Orientation
Webinar: scratchandsniff.ca/orientation
2. Follow the instructions emailed to you upon booking.
3. Purchase your program on the website and start booking your classes!

*Contact the office with questions prior to purchase.



Never come to class with a sick dog!

Let the office know **IMMEDIATELY** if you suspect your dog might be sick.

- Warts/Papillomas
- Diarrhea
- Bloody/black/mucous stool
- Lethargy
- Coughing/wheezing
- Or anything else that seems "off"

REMEMBER

Your dog isn't in school, you are!
Come prepared and ready to learn.

"WHAT TO BRING" CHECKLIST

There is a reason for each item on this list.

Come to class prepared.

- ✓ **Treat pouch**
 - Available here at retail, a pet store or use a fanny pack. Pouches with a belt are best.
 - No purses or pockets
 - ✓ **Clicker**
 - One is included with class, extras at retail
 - ✓ **Treats** ~300-500pcs. Pea-sized
 - At least three different types - high value, stinky treats!
 - You can find treat ideas in your program manual
 - No kibble/veggies/crunchy biscuits
 - ✓ **Leash** 6ft leather or nylon - no flexi leashes
 - ✓ **Body Harness**
 - Any no-pull harness is acceptable for larger dogs
 - Any back attach harness is acceptable for smaller dogs/puppies
 - ✓ **Tug Toy**
 - This is important!**
 - ✓ **Food-stuffed Toy** (Kong, etc) and/or chews, such as a bully stick
 - ✓ **Mat** (towel, bath mat, etc.)
 - ✓ **Change of shoes** (socks are fine!)
- Corrective collars/equipment are not permitted (chain/pinch/ecollars etc.)

Where to Find...

Your Program Manual:

This is linked in the confirmation and reminder emails you'll receive for each class

How to Purchase Classes:

Purchase from the online store or the program webpage.

How to Book Classes:

Book classes through the program webpage (see below).

HOW TO USE THE SCHEDULING PROGRAM

Schedule **ALL** classes immediately, you can make changes during the Planning Period - **Do not delay!**

1

This is on the Life Skills program webpage.

Already have an account? [Log in for easier class bookings!](#)

[View and Purchase Training Programs in the Online Store](#)

[Click here for a daily class schedule view.](#)

Book all your classes within the **30-Day Booking Period**, unbooked classes will be forfeited at this time. See the [Group Class Information Document](#) for a reminder on how this works.

Create an account [here](#).

Use Pre-Purchased Package

Puppy Socialization Program (Book classes after purchase)

Handling and Husbandry (1 hour)
This class is available only as part of the Puppy Socialization Program, "not" as an individual class. Enrol today to attend this class and others!
Take heed of the 30-Day Booking Period and your puppy's age limit, as described here: scratchandsniff.ca/group-class-information-document

Kitchen Habits (1 hour)
This class is available only as part of the Puppy Socialization Program, "not" as an individual class. Enrol today to attend this class and others!
Take heed of the 30-Day Booking Period and your puppy's age limit, as described here: scratchandsniff.ca/group-class-information-document

2

Select the module, date and time, click "Continue."

Use Pre-Purchased Package

Handling and Husbandry (1 hour)
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Take heed of the 30-Day Booking Period and your puppy's age limit, as described here: scratchandsniff.ca/group-class-information-document

Add to your appointment...

Puppy Add-on - Discounted Private Session
\$ CAD90.40

< **August 2018** >

S	M	T	W	Th	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

6:00pm 3 spots left

Continue »

3

Complete the form and enter your email to access your package.

Handling and Husbandry on August 22, 2018 at 6:00pm
- Change

important!!

DOG NAME (line 1) and YOUR FULL NAME (line 2) - please ensure these names are consistent in all your bookings.*

Sparky
Jane Doe

Phone
555-555-5555

Email *
info@scratchandsniff.ca

Dog Info

Dog's Name *
Sparky

Dog's Breed or Cross *
Golden Retriever

Code or email address used at purchase
info@scratchandsniff.ca

There are 6 hours remaining on this code that can be redeemed for

- Handling and Husbandry (60 minutes)
- Kitchen Habits (60 minutes)
- Scary Monsters (60 minutes)
- Self Control (60 minutes)
- Quiet Time (60 minutes)

Expires August 28, 2018

There is a code you can redeem for this appointment, did you want to redeem it?

Complete Appointment »

your email address

4

Confirmation page, see image for details. Create an account here!

✓

Sparky Jane Doe
Handling and Husbandry
Wednesday, August 22, 2018
6:00pm
Scratch and Sniff Canine Services

Cancel This Class
Reschedule This Class (24hr notice)
Edit Your Information

There are 5 hours remaining on 7F88C05B that can be redeemed for

- Handling and Husbandry (60 minutes)
- Kitchen Habits (60 minutes)
- Scary Monsters (60 minutes)
- Self Control (60 minutes)
- Quiet Time (60 minutes)

Expires August 28, 2018

End of Planning Period (schedule closes on this date)

Create an Account for Easier Bookings
Register for an Account **This is recommended!**

Add to Calendar
Add to iCal/Outlook
Add to Google