



PUPPY CLASS INFORMATION

This document will walk you through our unique and flexible enrolment for the Puppy Socialization Program

IN THIS CLASS...

You will learn...

- Manners and Obedience skills
Including: lie down, polite greetings, stay off the counters, meal time manners and more
- Age-appropriate socialization
Socialization is more than just play!
- Off-leash play
- Monitored and narrated

FIVE Module Class Curriculum
Each module runs like a workshop, so you can attend in any order!

You can choose either:
SIX Class Package (5+1 bonus class)
NINE Class Package (5+4 bonus classes)
Select any combination of the 5 modules

* Pricing and purchase on the webpage

IMPORTANT SAFETY REQUIREMENTS

Puppies must

... be in your home for at least one week prior to first class

... be vaccinated with at least one set of vaccines (Parvo/Distemper), given at least one week ago

... be free from all communicable parasites

Age limit for class:

- L/XL Breeds: 22wks
- M Breeds: 23wks
- XS/S Breeds: 24wks

A puppy must finish all classes by the age listed. Classes not booked by this time will be forfeited. **Plan ahead!**

IMPORTANT!

Health documentation:

- Completed Health Form - there will be no exceptions to this requirement
- This specific form is linked on the program webpage. It must be received prior to or at your first class.

This means you may start class at any age...

so long as you are able to attend all your classes prior to the age limit!

the PLANNING PERIOD

...or, what you need to know about enrolment

Plan your complete schedule during the **Planning Period.**

Your classes may take place **anytime before your puppy reaches the age limit.**

DURING

THE PLANNING PERIOD

Make any changes to your schedule during this time

1. The Planning Period lasts 30 days from the date of purchase
2. Book into **any class day, any time** before your puppy reaches their age limit
3. Cancel min. 24hrs before class in order to reuse that credit

AFTER

THE PLANNING PERIOD

Changes are limited during this time. Plan ahead!

1. Unscheduled/cancelled classes are forfeited.
2. You may move the date of a **specific module** through the "Reschedule" link in the confirmation email (min. 24hrs notice, ensure the class is before the age limit).

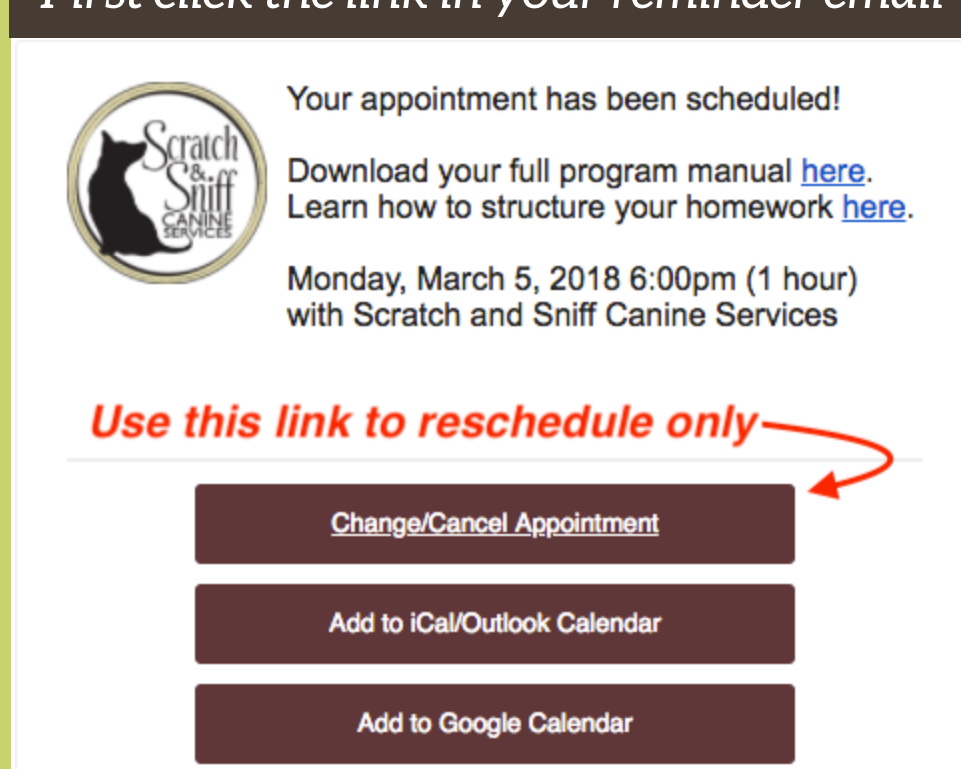
Example: How to reschedule

HOW TO RESCHEDULE A MODULE AFTER

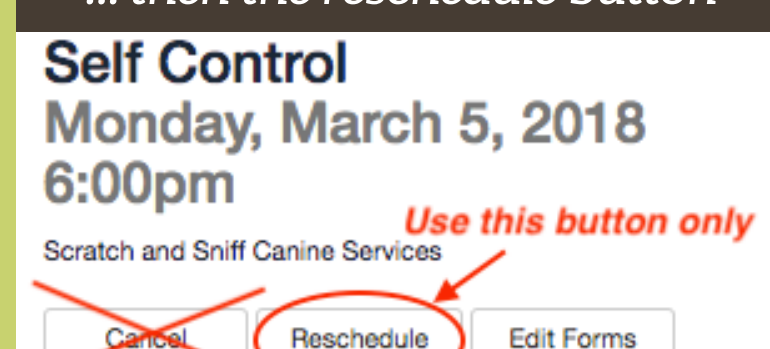
THE PLANNING PERIOD

(min. 24hrs prior to class, ensure the class is before puppy's age limit)

First click the link in your reminder email



... then the reschedule button



REGISTRATION

1. Review the Orientation
Webinar: scratchhandsniff.ca/orientation
2. Follow the instructions emailed to you upon booking.
3. Purchase your program on the website and start booking your classes!

*Contact the office with questions prior to purchase.



Never come to class with a sick dog!

Let the office know **IMMEDIATELY** if you suspect your dog might be sick.

- Warts/Papillomas
- Diarrhea
- Bloody/black/mucous stool
- Lethargy
- Vomiting/retching
- Coughing/wheezing
- "Funny sounding" bark
- Thick/dicoloured nasal discharge
- Or anything else that seems "off"



"WHAT TO BRING" CHECKLIST

There is a reason for each item on this list.

Come to class prepared.

- ✓ **Treat pouch**
 - Available here at retail, a pet store or use a fanny pack. Pouches with a belt are best.
 - No purses or pockets
 - ✓ **Clicker**
 - One is included with class, extras at retail
 - ✓ **Treats** ~300-500pcs. Pea-sized
 - Bring an assortment of at least three different types - high value, stinky treats!
 - You can find treat ideas in your program manual
 - No kibble/veggies/crunchy biscuits
 - ✓ **Leash** 6ft leather or nylon - no flexi leashes
 - ✓ **Body Harness**
 - Any no-pull harness is acceptable for larger dogs
 - Any back attach harness is acceptable for smaller dogs/puppies
 - ✓ **Tug Toy**
 - This is important!**
 - ✓ **Food-stuffed Toy** (Kong, etc) and/or chews, such as a bully stick
 - ✓ **Mat** (towel, bath mat, etc.)
 - ✓ **Change of shoes** (socks are fine!)
- Corrective collars/equipment are not permitted (chain/pinch/ecollars etc.)

Where to Find...

Your Program Manual:

Click the link in any module confirmation or reminder email

How to Purchase Classes:

Purchase from the online store or the program webpage.

How to Book Classes:

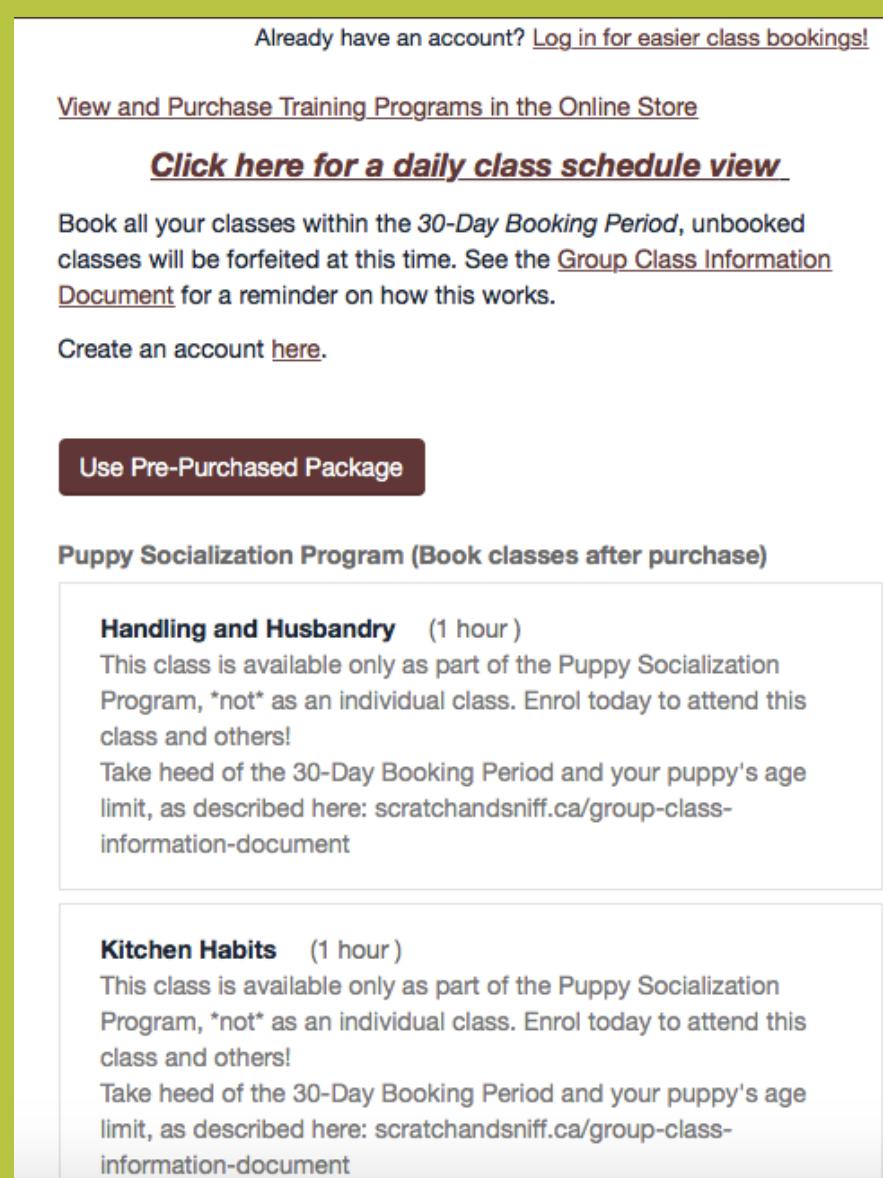
Book classes through the booking link in the main menu or the program webpage (see below).

Health Documentation:

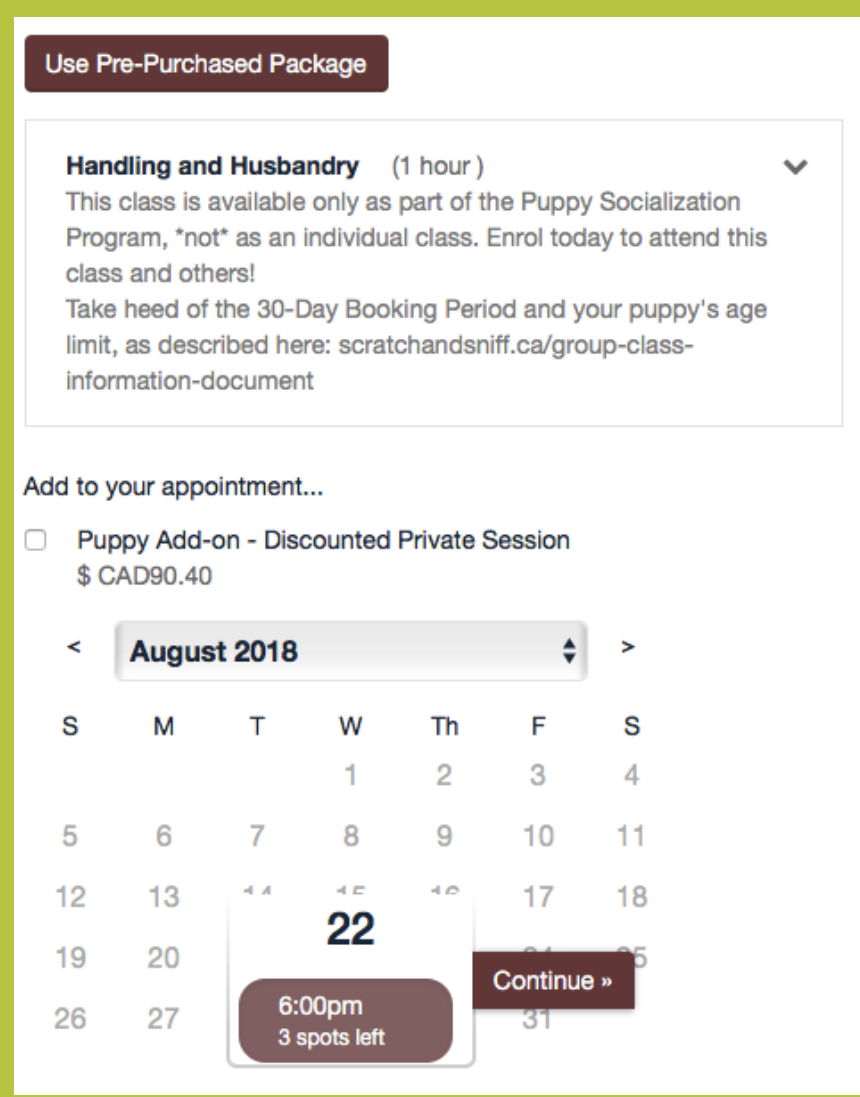
The Health Form is linked on the Puppy Socialization Program webpage. **For reasons of safety, there are strictly no exceptions to this policy.**

HOW TO USE THE SCHEDULING PROGRAM

1 This is on the Puppy Socialization program webpage.



2 Select the module, date and time, click "Continue."



3 Complete the form and enter your email to access your package.

Handing and Husbandry on August 22, 2018 at 6:00pm
 - Change

important!!

DOG NAME (line 1) and YOUR FULL NAME (line 2) - please ensure these names are consistent in all your bookings.*

Sparky
Jane Doe

Phone
555-555-5555

Email *
info@scratchhandsniff.ca

Dog Info

Dog's Name *
Sparky

Dog's Breed or Cross *
Golden Retriever

Code or email address used at purchase
info@scratchhandsniff.ca

your email address

There are 6 hours remaining on this code that can be redeemed for

- Handling and Husbandry (60 minutes)
- Kitchen Habits (60 minutes)
- Scary Monsters (60 minutes)
- Self Control (60 minutes)
- Quiet Time (60 minutes)

Expires August 28, 2018

There is a code you can redeem for this appointment, did you want to redeem it?

Complete Appointment >

4 Confirmation page, see image for details. Create an account here!

✓

Sparky Jane Doe
Handing and Husbandry
Wednesday, August 22, 2018
6:00pm
 Scratch and Sniff Canine Services

Cancel This Class
 Reschedule This Class (24hr notice)
 Edit Your Information

There are 5 hours remaining on 7F88C05B that can be redeemed for

- Handling and Husbandry (60 minutes)
- Kitchen Habits (60 minutes)
- Scary Monsters (60 minutes)
- Self Control (60 minutes)
- Quiet Time (60 minutes)

Expires August 28, 2018 **plan all classes PRIOR to this date, as above**

Create an Account for Easier Bookings
 Register for an Account **This is recommended!**

Add to Calendar
 Add to iCal/Outlook
 Add to Google

