



LIFE SKILLS CLASS INFORMATION

This document will walk you through our unique and flexible enrolment for the Life Skills Program

IN THIS CLASS...

- Manners and Obedience skills:
 - Leash walking
 - Come when called
 - Polite Greetings with people
 - Settle
 - Impulse control with food and toys
 - Training for enrichment and relationship

SIX "Module" Class Curriculum
Each module runs like a workshop, so you can attend modules in any order!

* Pricing and purchase on the webpage

IMPORTANT REQUIREMENTS

Note: If you have a puppy within the age range, join Puppy Class ASAP. Do not skip to Life Skills!

Dogs must

- ... be up to date on all vaccines, including Rabies
- ... be in your home for at least one week prior to first class
- ... be friendly/tolerant of people/dogs

Age limit for class:

Your dog may be any age! BUT... If you have a puppy less than approx 4mo, Puppy Socialization is where your pup needs to be!

SUITABILITY FOR GROUP CLASS

Reactivity, aggression, fear, excessive barking are **NOT** issues that can be dealt with in a group class.

You will see better results from a service focused on resolving these issues. If you are unsure, contact the office for a free assessment of group class suitability

- Dogs must be healthy, not in season (unless diapered/happy), and tolerant of other dogs and people.

- Do not plan a class the same day as a vaccination

- Spay/neuter after your program is complete, or leave 7 days post-surgery until the next class.

Plan your classes accordingly.

the

PLANNING PERIOD

...or, what you need to know about enrolment

Plan your complete schedule during the **Planning Period.**

Your classes may take place **anytime in future.**

DURING

THE PLANNING PERIOD

Make any changes to your schedule during this time

1. The Planning Period lasts **30 days** from the date of purchase
2. Book into **any class day, any time** that class is on the schedule
3. Cancel min. 24hrs before class in order to reuse that credit

AFTER

THE PLANNING PERIOD

Changes are limited during this time. Plan ahead!

1. Unscheduled/cancelled classes **are forfeited.**
2. You may move the date of a **specific module** through the "Reschedule" link in the confirmation email (min. 24hrs notice).

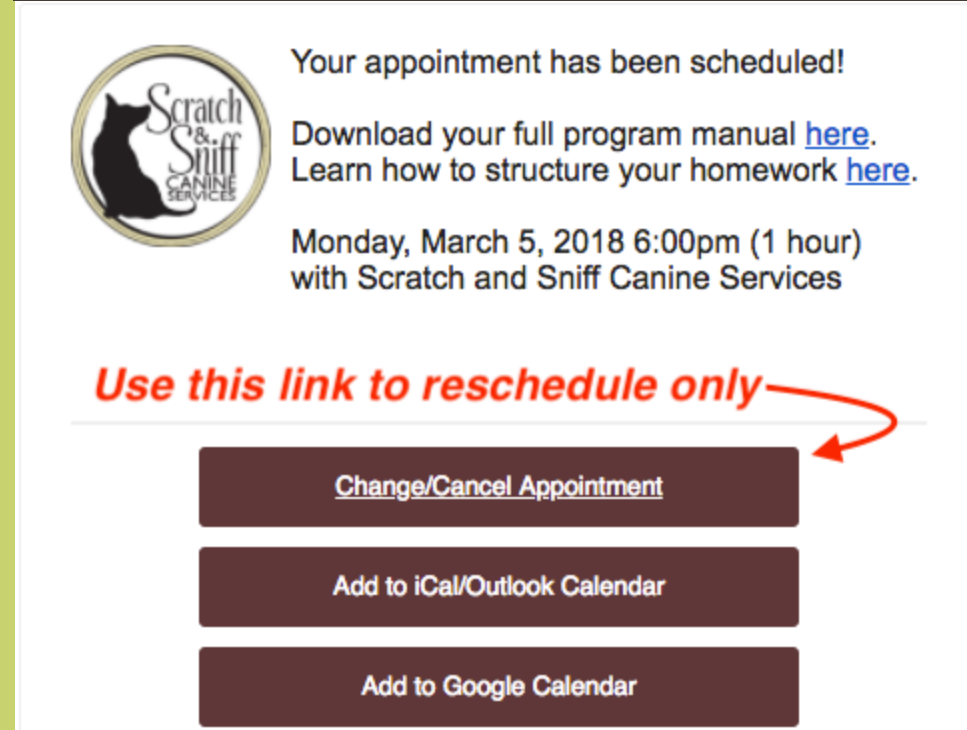
Example: How to reschedule

HOW TO RESCHEDULE A MODULE AFTER

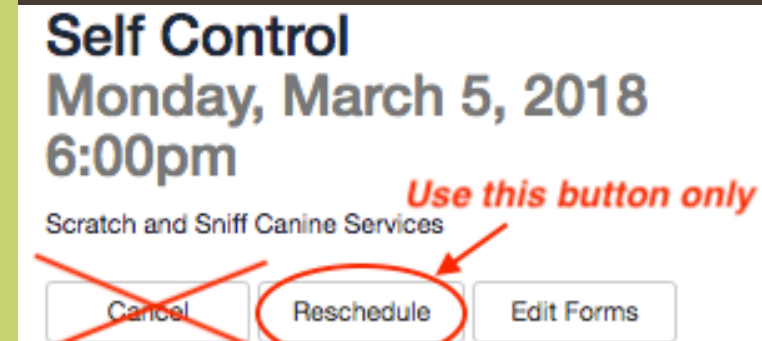
THE PLANNING PERIOD

(min. 24hrs prior to class)

First click the link in your reminder email



... then the reschedule button



REGISTRATION

1. Review the Orientation
Webinar: scratchhandsniff.ca/orientation
2. Follow the instructions emailed to you upon booking.
3. Purchase your program on the website and start booking your classes!

*Contact the office with questions prior to purchase.

Never come to class with a sick dog!

Let the office know **IMMEDIATELY** if you suspect your dog might be sick.

- Warts/Papillomas
- Diarrhea
- Bloody/black/mucous stool
- Lethargy
- Vomiting/retching
- Coughing/wheezing
- "Funny sounding" bark
- Thick/dicoloured nasal discharge
- Or anything else that seems "off"

REMEMBER

Your dog isn't in school, you are!
Come prepared and ready to learn.

"WHAT TO BRING" CHECKLIST

There is a reason for each item on this list.

Come to class prepared.

- ✓ **Treat pouch**
 - Available here at retail, a pet store or use a fanny pack. Pouches with a belt are best.
 - No purses or pockets
 - ✓ **Clicker**
 - One is included with class, extras at retail
 - ✓ **Treats** ~300-500pcs. Pea-sized
 - Bring an assortment of at least three different types - high value, stinky treats!
 - You can find treat ideas in your program manual
 - No kibble/veggies/crunchy biscuits
 - ✓ **Leash** 6ft leather or nylon - no flexi leashes
 - ✓ **Body Harness**
 - Any no-pull harness is acceptable for larger dogs
 - Any back attach harness is acceptable for smaller dogs/puppies
 - ✓ **Tug Toy**
 - This is important!**
 - ✓ **Food-stuffed Toy** (Kong, etc) and/or chews, such as a bully stick
 - ✓ **Mat** (towel, bath mat, etc.)
 - ✓ **Change of shoes** (socks are fine!)
- Corrective collars/equipment are not permitted (chain/pinch/ecollars etc.)*

Where to Find...

Your Program Manual:

Click the link in any module confirmation or reminder email

How to Purchase Classes:

Purchase from the online store or the program webpage.

How to Book Classes:

Book classes through the booking link in the main menu or the program webpage (see below).

HOW TO USE THE SCHEDULING PROGRAM

- 1 This is on the Life Skills program webpage.

- 2 Select the module, date and time, click "Continue."

- 3 Complete the form and enter your email to access your package.

- 4 Confirmation page, see image for details. Create an account here!