



Canine Tutoring Program Information

Scratch and Sniff Canine Services

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Also review "[Private Training FAQ](#)" and "[Private Training Policy](#)".

- Email will receive faster reply than phone, particularly with short notice to a scheduled session. info@scratchandsniff.ca
- Travel outside of Guelph cannot be accommodated. Ensure the address you provide is accurate.
- Packages will expire after a certain period from purchase, as detailed on the contract. Be sure to use your sessions prior to expiry.
- Email the completed questionnaire to info@scratchandsniff.ca at least 48hrs in advance of your Intake Session. **Do not change the file format, it must be returned as a ".doc" or ".pages" (no PDFs)**

How it Works

Canine Tutoring is a great option for when you want to "kick start" your dog's training by having a professional do the leg work. After the Intake Session, your trainer will come to your home and work with your dog for a half hour Tutoring session. Your dog will be introduced to the new concepts and worked systematically through a training plan to meet your goals. Your role in your dog's training will be established through the regularly scheduled Transfer Sessions. In these sessions, you'll learn about how your dog has progressed in Tutoring sessions, be introduced to cues and how to reinforce behaviours, and learn how to properly maintain your dog's new skills.

Your Goals

Prior to your Intake Session, you will be asked to fill out a questionnaire. It is important to answer in sufficient detail in order to get the most out of training. An incomplete history, or poorly communicating problems or goals, will lead to an incomplete training plan for you and your dog. Put aside enough time fill it out thoroughly. This questionnaire is also important to ensure that Canine Tutoring is the best service to meet your needs. If it appears that Canine Tutoring is not the best option for your dog's needs, [Private Training and Behaviour Consulting](#) is always available to you.

Meet your Trainer

If you wish to meet your trainer and find out more about training method prior to booking your Intake Session, you are welcome to attend one of our regularly scheduled free [Orientation and Information Sessions](#). Simply click the link and book your free spot!

Payment of Fees

All service fees are detailed in the contract. Please take note of expiry timeframes for packages. If sessions are not completed within the allotted time frame, remaining sessions and fees will be forfeited.

Refunds are not available for fees, however credit from unused packages will be applied to the Fund for Foster Dogs for homeless dogs in foster care in order to increase their adoptability.

Canine Tutoring sessions cannot be rescheduled, and **Transfer Sessions** may be rescheduled with at least 48hrs notice.

Session Structure

The **Intake Session** is dedicated to reviewing your goals and evaluating your dog's behaviour. We will also discuss your role in your dog's training and management that must be implemented as training is put in place, and sign the contract. We will schedule the Canine Tutoring sessions as well as the Transfer Sessions, and any concerns you may have will be addressed at this time. Learn more about training method [here](#), or [email the office](#) with questions. Please have a spare key cut and ready for your trainer in order to smoothly transition into Tutoring sessions.

The **Canine Tutoring** sessions will be scheduled during day time hours between 9am and 4pm, and your trainer will require a key or door code to access your dog. Because this is not a dog walking service, session time may vary and specific timing requests cannot be accommodated. During this half hour session, your trainer will address the specific problems discussed in the Intake Session. Additionally, any other problems arising in the context of day training will be addressed - for example, if your dog is over-excited by your trainer's arrival, this issue will become the first priority to address. Dogs are always learning, whether we want them to learn the lesson or not!

The location of this session will be dependant on the goals discussed. Typically, sessions will take place in your home or neighbourhood.

Transfer Sessions will teach you how to maintain the behaviour taught to your dog by your trainer during tutoring sessions. Transfer Sessions are critical for you to be able to maintain your dog's new good habits. These sessions are included in the Package cost and will be scheduled at regular intervals in order to keep you up-to-date with your dog's progress.

Private Session Policies

It is very important that you review Private Session Policy and your contract prior to submitting payment. View this policy in full on the website: <http://scratchandsniff.ca/private-dog-training-policy>

In submitting payment, the client agrees that they have read, fully understand and consent to all content of the policy, waiver and contract.